**Acceptance Testing**

**UAT Execution & Report Submission**

|  |  |
| --- | --- |
| Date | 11-Nov-22 |
| Team ID | PNT2022TMID54140 |
| Project Name | AI-based discourse for Banking Industry |
| Maximum Marks | 4 marks |

# Purpose of Document

The purpose of this document is to briefly explain the test coverage and open issues of the AI-based discourse for Banking Industry project at the time of the release to User Acceptance Testing (UAT).

# Defect Analysis

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Section** | **Total Cases** | **Not Tested** | **Fail** | **Pass** |
| Bank’s website | 5 | 0 | 0 | 5 |
| Complex query handling | 3 | 0 | 0 | 3 |
| Clerical error handling | 7 | 0 | 0 | 7 |
| Response for unknown question | 5 | 0 | 0 | 5 |

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Resolution** | **Severity 1** | **Severity 2** | **Severity 3** | **Severity 4** | **Subtotal** |
| By Design | 5 | 3 | 1 | 2 | 11 |
| Duplicate | 1 | 0 | 3 | 1 | 5 |
| External | 3 | 2 | 1 | 1 | 7 |
| Fixed | 10 | 1 | 3 | 15 | 29 |
| Not Reproduced | 0 | 0 | 0 | 1 | 1 |
| Skipped | 0 | 1 | 2 | 1 | 4 |
| Won't Fix | 0 | 5 | 2 | 1 | 8 |
| Totals | 19 | 12 | 12 | 22 | 65 |

# Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Dynamic greeting | 5 | 0 | 0 | 5 |
| Next action suggestion | 13 | 0 | 0 | 13 |
| Chatbot query handling | 47 | 0 | 0 | 47 |